

University of the Pacific



Robert Miller
Card System Manager
University of the Pacific

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Elevating Campus Safety and Security

University of the Pacific, located in Central California, made a decision to elevate the level of safety and security on their campuses and in their buildings. Robert Miller, Card System Manager at Pacific, says, "We were not experiencing security problems, but were looking for solutions that would reduce the potential for problems in the future."

Challenges: Key Control and Accountability

University of the Pacific had online and off-line card systems in place but was lacking in the effective control of areas that continued to utilize traditional mechanical locks and keys. "There were thousands of mechanical keys out there with 24/7 access to our buildings. We had no clear accountable way to know if these keys were lost, or being copied and used by unauthorized people. Also, we could not track traffic through the buildings," says Miller. Many of their buildings have historic significance so preserving appearance and structure was very important to them.

Solution: CyberLock

Pacific began looking for a product that could provide controlled access and accountability with the flexibility to work hand-in-hand with their existing card systems. In May of 2007, Pacific began installing the CyberLock electronic lock system. They converted their mechanical locks to electronic locks simply by replacing the existing lock cores with electronic cores. No structural changes were needed to install the system.

With the CyberLock system in place, each person's key is programmed with their own individual access privileges and time schedules. If someone loses the electronic key, the key can be quickly blocked from the system, making it inactive. "We will never have to go to the time and expense of re-keying our facilities again," states Miller.

"The audit trail the Cyberlock system provides us is of utmost importance and has certainly raised the bar of security on our campus. It also reduces our exposure to HR incidents. We can tell who and when someone has accessed particular buildings at any given time through the audit reports. The system shifts more responsibility onto people when they know that every time they enter a building, it is being recorded," Miller affirms. "I recommend the CyberLock system to other colleges every chance I get," adds Miller.

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